

Accessibility statement for White Label collections

This accessibility statement is relevant to all published AM products that are based on whitelabel platform. These are:

- African American Communities [x2 versions]
- Age of Exploration
- America in World War Two
- American History
- China, America and the Pacific
- China: Trade, Politics and Culture
- Church Missionary Society Periodicals
- Colonial America
- East India Company
- Eighteenth Century Drama
- Eighteenth Century Journals
- Ethnomusicology (Image/Audio)
- First World War Portal
- Food and Drink in History
- Frontier Life
- Gender: Identity and Social Change
- Global Commodities
- Leisure, Travel and Mass Culture: The History of Tourism
- Literary Print Culture
- Market Research and American Business
- Medical Services and Warfare
- Migration to New Worlds
- Nineteenth Century Literary Society
- Popular Medicine in America
- Race Relations in America
- AM Scholar (11 modules)
- Service Newspapers of World War Two
- Sex and Sexuality
- Shakespeare in Performance
- Shakespeare's Globe Archive
- Socialism on Film (video)
- Trade Catalogues and the American Home
- Victorian Popular Culture
- World's Fairs

Websites for each collection are run by AM. We want as many people as possible to be able to use these websites. For example, that means you should be able to:

- change colours, contrast levels and fonts all website based on whitelabel platform offers users an option to view content under high-contrast mode and larger font
- zoom in up to 300% without the text spilling off the screen content on all websites based on whitelabel platform can be viewed under 300% zoom

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Most of our supplementary features of the website across all our products (i.e.
 chronology, map, data visualisation etc) are disregarded from this statement as
 majority of these features are created by a legacy third party. An assessment of all
 such features and their accessibility status are done on collection level basis. The
 details of this investigation are given in the appendix section of this statement.
- There are few issues across our products that cannot easily be resolved within the
 existing website platform. Notably, reflow of content, a few contrast issues and few
 text spacing issues.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF

- Email: support@amdigital.co.uk
- Call 01672 511821
- www.amdigital.co.uk/contact

We'll consider your request and get back to you in 7 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: To report issues to us, please go to www.amdigital.co.uk/contact.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, <u>contact the Equality Advisory and Support Service (EASS)</u>.

Contacting us by phone or visiting us in person

Technical information about this website's accessibility

AM is committed to making its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the <u>Web Content Accessibility Guidelines version</u> 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons. All accessibility issues specified below are sub-sectioned into different sections of the WCAG 2.1 guidelines. These can be found at https://www.w3.org/TR/WCAG21/#sotd.

Non-compliance with the accessibility regulations

Perceivable (Information and user interface components must be presentable to users in ways they can perceive)

Alternative text missing for few images across the site. For example, some static images in supporting text missing alt text. Similarly, alternative text is missing or inadequate for some icons used across the site. For example, '+' icon in the homepage, high contrast or large text toggle, navigation back and top arrow in contents pages(*), Browse by' filter drop down arrow and 'year' field in the List View page, My Archive saved search icon. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We plan to add identify all instances where this occurs and add alt texts for all images and icons across the site by Q2 2022.

Audio description for some video content fails against WCAG 2.1 success criterion 1.2.5 Audio Description. [Please note: All video documents with audio track have text transcription provided. The majority of videos documents are talking head oral history interviews as referenced in metadata, where audio description is not significant to the content. Silent film have metadata descriptions provided. The Socialism on Film documentary product has scene details listed in metadata].

ARIA-labels are missing for some components across the site. For example, primary navigation icon, '?' icon in the homepage. In addition, we identified some components have duplicate IDs. For example, 'Summary' and 'transcripts' have duplicate IDs for video items, 'Go' button in View all films page (Socialism on Film collection). Both these issues fail WCAG 2.1 success criterion 1.3.1 (Info and relationships). We plan to add necessary ARIA-labels for all components across the site via systematic product migration from 2022 through 2026. as well as make all components have unique IDs.

Some checkbox items do not have an accessible name. For example, My Archive page, saved searches. This fails WCAG 2.1 success criterion 1.3.1 (info and relationships). We plan to create accessible name for all items across the site by via systematic product migration from 2022 through 2026.

There are few contrast issues across the websites. All websites based on the WhiteLabel platform offers users with visual impairment an option to view content in high contrast mode. However, under high contrast mode some elements in a webpage are lost. For example, Login and register My Archive links. In addition, even in high contrast mode, some elements have insufficient contrast ratio. For example, 'summary' and 'transcripts' tab in video items (Socialism on Film collection). These issues fail WCAG 2.1 success criterion 1.4.3 (Contrast minimum). We plan to fix the former most critical issue by Q2 2023 and we plan to fix the latter issue via systematic product migration from 2022 through 2026.

Across all the sites, content does not reflow. This fails against WCAG 2.1 success criterion 1.4.10 (Reflow). We plan to fix this through systematic product migration from 2022 through 2026.

Some items became visually distorted when text spacing adjustments are implemented as specified by the guideline. For example, components in the main navigation bar, transcripts section in video items (Socialism on Film collection). This fails WCAG 2.1 success criterion 1.4.12 (Text Spacing). We plan to fix this through systematic product migration from 2022 through 2026.

Operable (User interface components and navigation must be operable)

Some components across the site cannot be focused on or used via a keyboard across the site. For example, '+' icon in the homepage, controls in the image viewer, 'Keywords anywhere' and 'And' field in the advanced search page, items in the List view page such as 'date from', 'month', 'year' field, document type drop down. This fails WCAG 2.1 success criterion 2.1.1 (Keyboard). We plan to fix this by Q2 2023.

Some webpages are missing page titles. For example, introduction landing page. This fails WCAG 2.1 success criterion 2.4.2 (Page Titled). We plan to fix this by Q2 2023.

Focus order changed when modals are used across some parts of the site. For example, modal in My Archive. This fails WCAG 2.1 success criterion 2.4.3 (Focus Order). We plan to fix through systematic product migration from 2022 through 2026.

Citation links used across the site does not have link text. For example, in Essay pages. This fails WCAG 2.1 success criterion 2.4.4 (Link Purpose). through systematic product migration from 2022 through 2026.

Some pages have headings that are not adequately marked up as headings via <h>tags. This fails WCAG 2.1 success criteria 1.3.1(info and relationships) as well as WCAG 2.1 success criteria 2.4.6 (headings and labels). We plan to fix this by Q2 2023.

Webpages are missing one main landmark. This fails WCAG 2.1 success criterion 2.4.6 (Headings and Labels). We plan to fix this by Q2 2023.

Understandable (Information and the operation of user interface must be understandable)

Required fields are not semantically defined as being required. For example, in My Archive registration/edit page the * char was detected in the label, indicating a required field, but the field is not/ semantically defined as being required. In addition, error suggestion is not given in an understandable and appropriate manner for disabled users. For example, in the My Archive registration page, error suggestion is given at the top of the page as a list. This will cause problems for users with magnified view. This fails WCAG 2.1 success criterion 3.3.1 (Error Identification). We plan to fix the former issue by Q2 2023 and the latter issue by Q2 2023.

Robust (Content must be robust enough that it can be interpreted by a wide variety of user agents, including assistive technologies)

Iframes in the site are missing titles. For example, iframes in the introduction page. This fails WCAG 2.1 success criterion 4.1.2 (Name Role Value). We plan to fix through systematic product migration from 2022 through 2026.

Disproportionate burden

AM has been publishing digital resources since 2001. Our platforms for delivering that content have been under review and updated regularly, but some elements of legacy platforms and features developed with third parties, for example content reflow, require refactoring work that is disproportionate to the effort in building a new improved platform. Therefore, these features will be revisited/ amended and any outstanding accessibility issues will be tackled as part of our migration to a new platform. See "What we are doing to improve accessibility" section below

Content that's not within the scope of the accessibility regulations

How we tested this website

This website was last tested on 09/12/2019. The test was carried out by in-house QA Analyst.

East India Company was the collection chosen as the base means of the audit. In order to get a full coverage of all the features in all white label collections, documents list, video contents and search directories in Socialism on Film collection is also included in the audit as well as 360 image viewer in the African American Communities collection.

We tested:

- All our collections can be found via at https://www.amdigital.co.uk/products
- Example audited sites can be viewed at

http://www.eastindiacompany.amdigital.co.uk/ http://www.socialismonfilm.amdigital.co.uk/ http://www.aac.amdigital.co.uk/

http://www.firstworldwar.amdigital.co.uk/

 Information about additional AM products on different platform can be found in our framework collection accessibility document

You can read the full product specific accessibility test report via http://www.firstworldwar.amadigital.co.uk/Help/Section508.

What we're doing to improve accessibility

We plan to improve accessibility of all our collections by regular auditing and fixing critical issues. Any other issues identified will be tackled through our systematic product migration into new website platform rolling from 2022-2026.

This statement was prepared on 21/01/2020 and was last updated on 22/01/2024.

Appendix

Details on all special features across all AM products and investigation on the status of their accessibility. A Majority of these were created by third parties and are currently "Deferred"

Collection Name	Collection URL	Feature Available	Accessibility Status (if the feature is accessible and if not, is there any work arounds i.e ability to download data)
African American Communities	http://www.africanamericancommunities.amdigital.co.uk/	Chronology : Weeksville Exhibition	None
Age of Exploration	http://www.exploration.amdigital.co.uk/	Chronology : Interactive Map : Interactive	Accessible version Available to download
America in World War Two	http://www.americainworldwartwo.amdigital.co.uk/	Chronology Data Visualisation: Browse collections, browse map	None None None
American West	http://www.americanwest.amdigital.co.uk/	Data Maps	None
Apartheid South Africa, 1948- 1980	http://archivesdirect.amdigital.co.uk/Apartheid	Chronology Interactive Map	None None
China, America and the Pacific	http://www.cap.amdigital.co.uk/	Chronology Interactive Map	Accessible version Accessible version
China: Culture and Society	http://www.chinacultureandsociety.amdigital.co.uk/	Chronology : integrated	None
China: Trade, Politics & Culture	http://www.china.amdigital.co.uk/	Chronology	None
Church Missionary Society Periodicals	http://www.churchmissionarysociety.amdigital.co.uk/	Chronology Map : Interactive	Accessible version None
Colonial America	http://www.colonialamerica.amdigital.co.uk/	Government Structure Chart Data Associations	None None
Confidential Print: Africa, 1834- 1966	http://archivesdirect.amdigital.co.uk/CP Africa	Chronology Map: Interactive	None None
Confidential Print: Latin America, 1833-1969	http://archivesdirect.amdigital.co.uk/CP_LatinAmerica	Chronology Map: Interactive	None None
Confidential Print: Middle East, 1839-1969	http://archivesdirect.amdigital.co.uk/CP_MiddleEast	Chronology Map: Interactive	None None

Confidential Print: North	http://www.archivesdirect.amdigital.co.uk/CP_NorthAmerica	Chronology	None
America, 1824-1961		Map: Interactive	None
Defining Gender	www.gender.amdigital.co.uk/	Chronology	Accessible version
East India Company	http://www.eastindiacompany.amdigital.co.uk/	Chronology : Integrated	None
		Map : Interactive	Able to download data
Eighteenth Century Drama	http://www.eighteenthcenturydrama.amdigital.co.uk/	Chronology	Accessible version
		Theatres of London	None
		Performance Data	None
		Associations	None
		Drury Lane Tally Sheets	None
		Biographical Dictionary	None
		London Stage Database	None
		Data Associations	None
		Data Visualisations	
Eighteenth Century Journals	http://www.18thcjournals.amdigital.co.uk/	Chronology	Accessible version
		Lady's Magazine Index	None
Empire Online	http://www.empire.amdigital.co.uk/	Chronology	Accessible version
•		Map : Interactive Map	None
Ethnomusicology	www.ethnomusicology.amdigital.co.uk	Musical Instruments	None
		Browse Collections	None
		Browse by Region	None
Everyday Life & Women in	http://www.everydaylife.amdigital.co.uk/	Chronology	Accessible version
America		3	
First World War	http://www.firstworldwar.amdigital.co.uk/	Chronology	None
		Interactive Map	None
Food and Drink in History	http://www.foodanddrink.amdigital.co.uk/	•	
Foreign Office File for China,	http://archivesdirect.amdigital.co.uk/FO China	Chronology	None
1919-1980		Interactive Map	None
Foreign Office File for India,	http://archivesdirect.amdigital.co.uk/FO_India	Chronology	
Pakistan and Afghanistan		Interactive Map	
Foreign Office File for Japan,	http://www.archivesdirect.amdigital.co.uk/FO_Japan	Chronology	None
1919-1952		Interactive Map	None
Foreign Office File for Middle	http://www.archivesdirect.amdigital.co.uk/FO MiddleEast	Chronology	None
East, 1971-1981		Interactive Map	None
Frontier Life	http://www.frontierlife.amdigital.co.uk/	Interactive Map	None
Gender: Identity and Social	http://www.genderidentityandsocialchange.amdigital.co.uk/	Chronology	Accessible version
Change			
Global Commodities	http://www.globalcommodities.amdigital.co.uk/	Chronology	Accessible version

		Interactive Map	None
		Price Data Visualisations	Able to download data
		Energy Data Visualisations	Able to download data
India, Raj & Empire	http://www.indiaraj.amdigital.co.uk/	Chronology	Accessible version
J. Walter Thompson: Advertising America	http://www.jwtadvertisingamerica.amdigital.co.uk/	Chronology externally held	None
Jewish Life in America, c1654- 1954	www.jewishlife.amdigital.co.uk/	Chronology Interactive Map	None None
Leisure, Travel and Mass Culture	www.masstourism.amdigital.co.uk/	Chronology Interactive Map	Accessible version None
Literary Manuscripts Berg	http://www.literarymanuscriptsberg.amdigital.co.uk/default.aspx	Chronology	None
Literary Manuscripts Leeds	http://www.literarymanuscriptsleeds.amdigital.co.uk/index.aspx		
Literary Print Culture	http://www.literaryprintculture.amdigital.co.uk/	Chronology	Accessible version
London Low Life	http://www.londonlowlife.amdigital.co.uk/	Interactive Map	None
Macmillan Cabinet Papers, 1957-1963	http://www.archivesdirect.amdigital.co.uk/Macmillan	Chronology Interactive Map	None None
Market Research and American Business, 1935-1965	http://www.marketresearch.amdigital.co.uk/	Chronology	None
Mass Observation Online	http://www.massobservation.amdigital.co.uk/	Chronology Interactive Map	None Accessible version
Medical Services	http://www.medicalservicesandwarfare.amdigital.co.uk/	Chronology Surviving the Civil War Florence Nightingale Papers Alexander Fleming (2020)	Accessible version None None None
Medieval Family Life	http://www.medievalfamilylife.amdigital.co.uk/Default.aspx	Chronology Map Family Tree	None None None
Medieval Travel Writing	http://www.medievaltravel.amdigital.co.uk/index.aspx		
Meiji Japan	www.aap.amdigital.co.uk	Chronology	None
Migration to the New Worlds	http://www.migration.amdigital.co.uk/	Migration Map Tenement Museum Apartments, New York	None
		Start of India Emigrant Ship Grosse Ile Island Narrative Convict Database	None None None None
Perdita Manuscripts, 1500-1700	http://www.perditamanuscripts.amdigital.co.uk/default.aspx		

Popular Culture in Britain and America, 1950-1975	http://www.rockandroll.amdigital.co.uk/	Chronology	None
Popular Medicine in America, 1800-1900	www.popularmedicine.amdigital.co.uk/	Chronology	None
Race Relations in America	http://www.racerelations.amdigital.co.uk/	Chronology Interactive Map Roster Database Data Associations	None None None None
Romanticism: Life, Literature and Landscape	http://www.romanticism.amdigital.co.uk/default.aspx	Chronology Interactive Map	None None
Service Newspapers of World War Two	http://www.servicenewspapers.amdigital.co.uk/	Chronology Interactive Map	None None
Shakespeare in Performance	http://www.shakespeareinperformance.amdigital.co.uk/	Chronology	Accessible version
Slavery, Abolition and Social Justice	http://www.slavery.amdigital.co.uk/default.aspx	Chronology Interactive Map	None None
Socialism on Film	http://www.socialismonfilm.amdigital.co.uk/	Chronology Interactive Map	None None
The Grand Tour	http://www.grandtour.amdigital.co.uk/default.aspx		
The Nixon Year, 1969-1974	http://archivesdirect.amdigital.co.uk/Nixon	Chronology Interactive Map	None None
Trade Catalogues and the American Home	http://www.tradecatalogues.amdigital.co.uk/	Chronology	Accessible version
Travel Writing, Spectacle and World History	http://www.travelwriting.amdigital.co.uk/default.aspx	Interactive Maps x 2	None
Victorian Popular Culture	http://www.travelwriting.amdigital.co.uk/default.aspx	Chronology Optical Entertainments Exhibition	Accessible Version None
Virginia Company Archives	http://www.virginiacompanyarchives.amdigital.co.uk/index.aspx	Chronology Interactive Map	None None
Women in the National Archives	http://www.archivesdirect.amdigital.co.uk/WTNA	Chronology Interactive Map	None None
World's Fair	http://www.worldsfairs.amdigital.co.uk/	Interactive Site Plans	None
Shakespeare's Globe Archive	http://www.shakespearesglobearchive.amdigital.co.uk/	Interactive chronology	Accessible version